

The Palliative Register

Keeping in touch when you do not currently need the support of the hospice.



Why am I being placed on the Palliative Register?

When you are living well from day to day (i.e. your symptoms are under control or you are maintaining a good quality of life), you may not need the support of a specialist hospice service at the present time.

At this point, with your agreement and consent, we will look to add you to our Palliative Register. You will still receive

support from your GP and district nurse team.

If at any time you feel more unwell, you, your family or your GP/nurse can refer you back to Birmingham Hospice.

What happens once I am placed on the Palliative Register?

Your first point of contact if you are feeling unwell or have concerns is your GP or district nurse (0300 555 1919, Option 3).

Following this, if you need further advice, support or signposting to other services, you can call Birmingham Hospice and speak to one of the Community Clinical Nurse Specialists on:

**Call 0121 809 1900 (Select option 1)
Monday to Sunday, 8am – 8pm**

Out-of-hours support

If you require advice outside of these hours you can speak to a colleague from our Specialist Palliative Urgent Response (SPUR) Team.

The SPUR service helps patients to access specialist end of life and palliative care in their own homes, in familiar surroundings near to their loved ones.

It will take calls from members of the public and their families, as well as healthcare professionals, and will either offer advice, signpost to relevant services, or arrange a home visit within two hours.

Call 0300 555 1919 (Select option 2).

Birmingham Hospice is the primary provider of adult hospice care in the city and its surrounding areas. All our services are free of charge for patients and their loved ones.

Our expert teams care for around 670 patients on average every day across our services.

The hospice supports people in the best place for them – at our hospice, in the community, or in their own homes, through face-to-face contact, over the telephone or virtually.

We are committed to improving the quality of life for people with a terminal diagnosis, as well as supporting their loved ones during one of the most challenging periods they will face.



Birmingham
Hospice