

Electronic Palliative Care Co-ordination System (EPaCCs)

The Electronic Palliative Care Co-Ordination System (EPaCCs) is an electronic record of your palliative care and treatment, including your requests of how you wish to be cared for.

The recording and sharing of patient information is important to ensuring the best coordination of your care. The Electronic Palliative Care Co-Ordination System (EPaCCs) is an electronic record of your palliative care and treatment, including your requests of how you wish to be cared for.

The NHS use computers to share patient information electronically, securely, and privately. Your information, with your consent, can be seen by clinicians who care for you, including community nurses, hospital teams, hospices, and specialist nurses, along with your doctor.

What does this entail?

The EPaCCs contains two categories, the Active Register and Inactive Register.

Active Register

When the hospice receives a referral, they will process this as usual. They will ask for your consent to have

your details added to the palliative care register. This includes details as listed below which can be shared easily between professionals to allow improved communication between services.

If you are happy with this, you only need to give consent once. The hospice team can move your record between the active and inactive caseload as your need for specialised palliative care increases or decreases. The referral will remain open throughout your journey with the hospice.

If you agree, this will be recorded along with:

- Your age
- Address
- Main carer
- Next of kin
- Diagnosis
- Medications
- Your specific wishes



How EPaCCs can benefit you

All clinicians caring for you will have access to the palliative care record ensuring you receive the best care.

The EPaCCs will share information supporting your decisions including:

- Where you wish to be cared for.
- Decisions you have made for your future care.
- Where you wish to remain if your condition deteriorates.
- Details of your main carer, key health worker and resuscitation wishes.

Inactive Register

If the hospice receives a referral for you, but you do not require specialist palliative care at that time, the hospice team will call you to discuss with you the Palliative Support Register. They will explain the benefits of being added to the Inactive Register. If you are happy to give consent for your details to be added. The team will send your GP a letter to update them and they will also send you a letter with the hospice contact details should you need support in the future.

Being added to the Inactive Register means that the hospice will keep the referral open and you can be moved across to the Active Register at any time as needed, without the need for a new referral from a healthcare professional.

If you wish to have further information regarding your palliative electronic record, please talk to your doctor or nurse. You can speak to a member of the HoBS Team:

E: Hobs.referrals@nhs.net

T: 0121 809 1900



Birmingham
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